

STUDENT PERFORMANCE EVALUATION

Name : Ardiansyah Saputra
 Hotel Name of practice : Hilton Hotel Bandung
 Department : Food & Beverage Service
 Date of Appraisal from : 23 Juli 2025

The purpose of this evaluation is to provide an objective measure of student performance during the Supervised Field training. Rating will be done in a scale value of 0 – 100 as follows:

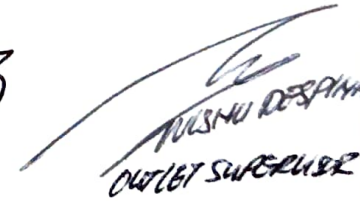
Grade: A = 80 – 100 : (Very Good Performance)
 B = 68 – 79.99 : (Good Performance)
 C = 56 – 67.99 : (Satisfactory Performance)
 D = 45 – 55.99 : (Unsatisfactory Performance)
 E = 0 – 44.99 : (Poor Performance)
 Note : Minimum Passing Grade C = 56 – 67.99

PART 1 ABILITY AND APPLICATION

Please give into application section:

No	CRITERIA & JUSTIFICATION	SCALE VALUE				
		A (80 -100)	B (68 -79.99)	C (56-67.99)	D (45-55.99)	E (0-44.99)
A. PERFORMANCE						
1	JOB KNOWLEDGE					
	• Understand all aspect of work at outlet of practice assigned	97				
	• Knowledge of facilities and equipment at outlet of practice assigned	95				
	• Mastery of English (written and oral)	86				
2	QUANTITY OF WORK					
	• Output of work has be done	94				
	• Completion of task and performance of daily duties	95				
3	QUALITY OF WORK					
	• Accurate and neat care of equipment and working areas	95				
	• Meets work quality requirement	92				
	• Stability, persistence, orderliness constant work under pressure	96				

No	CRITERIA & JUSTIFICATION	SCALE VALUE				
		A (80 -100)	B (68 -79.99)	C (56-67.99)	D (45-55.99)	E (0-44.99)
B. CHARACTER						
4	MOTIVATION					
	• Enthusiasm towards job and effort to acquire necessary information to perform duties	96				
	• The desire and effort	96				
	• Willingness to accept responsibility	94				
5	COURTESY AND TACT					
	• Politeness, attention and respect other people (the guest fellow workers and superior)	95				
6	TEAM WORK					
	• Demonstrate the development of effective working relationships with staff and management	92				
	• Demonstrate an ability to listen to others, actively contribute to the team and demonstrate flexibility in adapting to team priorities	93				
7	COMMUNICATION					
	• Demonstrate and understanding of various customers enquiries and communicate these accurately when referring the matter, as appropriate	92				
	• Prepare a range of documentation which demonstrates an ability to identify the key issues or points and communicate these clearly, concisely and effectively	93				
8	APPLIED TECHNOLOGY					
	• Ability to use machines and equipment found in the workplace	96				
9	PERSONAL APPEARANCE					
	• Personal grooming, hair, shoes, comportment and general outlook	95				
10	ATTENDANCE					
	• Reliability and punctuality to be on job	95				

No	CRITERIA & JUSTIFICATION	SCALE VALUE				
		A (80 - 100)	B (68 - 79.99)	C (56-67.99)	D (45-55.99)	E (0-44.99)
11	WAITER AND BANQUETTE KNOWLEDGE & OPERATIONAL (Chosen one regarding their job)					
	Technical Selling Product	90				
	Clean and Tidy Restaurant	90				
	Provide table service	92				
	Prepare and serve coffee or tea	95				
	Prepare and serve wine	90				
	Receive, control and store stock	90				
	Ability to communicate on the telephone	93				
	Ability to work with colleagues and customers	92				
	Ability to process lost and found	90				
	Ability to deal communication and handling conflict	90				
	Ability process receive and store goods from guest	92				
	Ability to provide cleanliness working area	92				
	SCORE = $\frac{\text{TOTAL MARK}}{\text{TOTAL NO}}$	$\frac{2.883}{31} = 93$ 				

FB MENTOR - 2025

PART 2. CAPACITY & AMBITION FOR ADVANCE

1. Check (v) application (more than one section may apply)

REGRESSING	NOT LIKELY TO ADVANCE	PROGRESSING	SATISFACTORY	MAX PERFORMANCE ON JOB
			✓	

2. Students reaction to review and suggestion was : (check (v) one)

Appreciation (complete willing to strive for improvement)	Interest (Will try to follow suggestion)	Disinterest (Satisfied with present status)	Resentment (feels review is imposition)
	✓		

3. Review your rating and comments, then briefly outline what action you will take or suggest to maintain, improve or correct the behavior and output of this students as a overall evaluation grade. *Ardiansyah has good on internship program, Fast adapted, performed all tasked according to instruction from leader, SOP, PMP applicable very well a high Spirit and motivation for learning as professional worker..... Ardiansyah had more experience for making products and more confidence*

Date : ²²~~18~~ Juli 2025
Signature :

WILSHU DESPINA
OUTLET SUPERVISOR
FB MENTOR 2025
(Appraiser)

for: Ardiansyah Saputra
(Head of Department)



For *[Signature]*
(Training Personnel)

[Signature]
Ardiansyah Saputra
(Student)